

# GUARANTEE CLAIM FORM

## I. BUYER DETAILS *(to be filled in by the client)*

1. First name and surname / name:

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2. Mailing address / Registered office:

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3. Delivery address:

.....

4. Contact person:

.....

5. Telephone:

.....

6. E-mail address:

.....

## II. SUBJECT OF THE CLAIM *(to be filled in by the client)*

1. Code/name of the subject of the guarantee:

.....

2. Number of pieces:

.....

3. Purchase price:

.....

4. Date of purchase:

..... | ..... | .....

### III. DEFECT OF THE ITEM *(to be filled in by the client)*

1. Date of discovery of defect by Buyer:

.....|.....|.....

2. Circumstances of defect discovery:

.....  
.....  
.....  
.....

3. Defect description:

.....  
.....  
.....  
.....

### IV. BUYER DEMANDS *(to be filled in by the client)*

- |                                      |                                          |
|--------------------------------------|------------------------------------------|
| <input type="checkbox"/> REPAIR      | <input type="checkbox"/> PRICE REDUCTION |
| <input type="checkbox"/> REPLACEMENT | <input type="checkbox"/> CASH REFUND     |

THE FOLLOWING DOCUMENTS MUST BE ATTACHED TO THE CLAIM FORM: PHOTOS OF THE COMPLAINED PRODUCT, A COPY OF THE PURCHASE INVOICE, LABEL AND OTHER DOCUMENTS CONFIRMING THE LEGITIMACY OF THE COMPLAINT.

Pursuant to the provision of Article 6(1)(a) of the General Data Protection Regulation of 27 April 2016, the complainant agrees to KOTAR Sp. z o.o., ul. Tadeusza Kościuszki 33, 56 - 100 Wołów, to process the personal data contained in the guarantee form – for the purpose of considering the guarantee application.

At the same time, the complainant declares that he/she has been informed of the possibility of withdrawing his/her consent at any time.

.....  
Place and date

.....  
Buyer's signature

## V. COMPLAINT CLAIM *(to be filled in by the guarantor)*

1. Guarantee claim number:

.....

2. Date the guarantee form was submitted:

..... | ..... | .....

3. Place of submission of the guarantee form:

.....

4. Description of the item at the time of acceptance of the guarantee form:

.....  
.....  
.....

5. Service stamp: